

Insurance Product Information Document

Company: Fish Insurance Product: Insurance for Professional Nannies

Fish Insurance is a trading name of Fish Administration Ltd which is authorised and regulated by the Financial Conduct Authority under Firm Reference 310172. Fish Insurance is registered in England and Wales. Company Registration Number 4214119. Registered Office: Rossington's Business Park, West Carr Road, Retford, Nottinghamshire, DN22 7SW. Fish Administration Ltd is part of the PIB Group.

This insurance is underwritten by Great Lakes Insurance UK Limited who is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Incorporation number 13436330. Great Lakes Insurance UK Limited is authorised and regulated by the Financial Conduct Authority. Firm Reference Number 955859.

This Insurance Product Information Document is a summary and full details of the terms and conditions are in the policy wording. The schedule will show the information given to us by you, on which your quotation is based and the cover you have chosen.

What is this type of Insurance?

This insurance policy provides public liability and personal accident cover for a nanny carrying out support duties.



What is insured?

✓ **Public liability** covers compensation that you become legally liable to pay following bodily injury to any person, or damage to property not belonging to you, up to a limit of £5m. Any costs in connection with a claim are in addition to the policy limit of £5m.

- **Public liability extension** - Legal costs and expenses incurred when defending prosecution under food, health and safety acts, up to the policy limit of £5m.
- **Public liability extension** - We will cover compensation and claimants' costs and expenses you become legally liable to pay in the event that you make an error or omission in the provision of specific medical treatment whilst carrying out support duties up to the policy limit of £5m.

✓ **Personal accident cover** if you suffer accidental bodily injury during the course of the provision of support duties the following benefits will be covered:

- Item 1 - Death: £10,000
- Item 2 - Permanent loss of or loss of use of limb, for each: £2,500
- Item 3 - Permanent loss of or loss of use of hand, for each: £2,500
- Item 4 - Broken arm or leg, for each: £500
- Item 5 - Broken hand, foot or ankle, for each: £500
- Item 6 - Broken bone not forming part of a limb, £200 (irrespective of the number of broken bones)
- Item 7 - Permanent total loss of sight, for each eye: £1,000 or £3000 for both eyes
- Item 8 - Permanent total loss of hearing, for each ear: £1,000
- Item 9 - Permanent total loss of or loss of use of shoulder, hip, knee, ankle, wrist, for each: £1,500
- Item 10 - Permanent total loss of or loss of use of thumb or forefinger, for each: £250



What is not insured?

- ✗ No cover for liability for punitive and exemplary damages.
- ✗ No cover for liability for contractual liability.
- ✗ No cover for liability for deliberate and malicious acts.
- ✗ No personal accident cover for certain dangerous activities.
- ✗ No personal accident cover for disease, natural causes and pre-existing medical conditions.
- ✗ No personal accident cover in the use of drugs (unless as medically prescribed), alcoholism or drunkenness.
- ✗ No cover for disease, epidemic or pandemic, (including in all cases any contagious disease that affects animals).



Are there any restrictions in cover?

- ! Under no circumstances will our overall liability for damages, costs and expenses exceed the relevant limits shown in the policy schedule.
- ! No public liability cover unless related to support duties.
- ! No public liability cover where you have not received the appropriate training, or are formally qualified to undertake the duties performed.
- ! Personal accident - Bodily injury must incur within 12 months of the date of the accident.
- ! Personal accident - We will not pay:
 - under more than one of items 1 to 11 of the schedule of benefits for the consequences of any one Accident,
 - more than £10,000 in all for any one insured person, nor
 - more than £50,000 overall in respect of all accidents during the Period of Insurance.

Please refer to your policy wording for the full details of exclusions and limitations.



Where am I covered?

- ✓ Cover applies within the territorial limits in England, Scotland, Wales, Northern Ireland and the Isle of Man. We will also provide cover elsewhere in the world (excluding public liability cover in USA and Canada) when you are required on a temporary basis to provide support outside of the territorial limits up to a maximum of 30 days during the period of cover.



What are my obligations?

You must take reasonable care to supply accurate and complete answers to all the questions you are asked when you take out, or make changes to, this policy.

You must notify Enable as soon as possible if any of the information in your policy documents is incorrect or if you wish to make a change to your policy.

If you do not provide accurate and complete answers to the questions you are asked, or you fail to notify Enable of any incorrect information or changes you wish to make, your policy may not operate in the event of a claim, Fish may charge you an additional premium and may not pay any claim in full or your policy could be invalid.

You must follow Fish Insurance claims process which can be found in your policy documentation.



When and how do I pay?

You can pay for your insurance policy in full by credit/debit card, cheque or BACS transfer.



When does the cover start and end?

Your cover will start and end on the dates shown on the policy schedule unless the policy is cancelled mid-term.



How do I cancel the contract?

You can cancel your policy at any time by calling Enable on 0203 137 4410. How Enable deals with your request depends on whether you cancel within the policy 'cooling off' period or not.

Cancelling in the 'cooling off' period

Your 'cooling off' period lasts 14 days from the day you received your documents or in the case of renewal, 14 days after the renewal date. If you cancel within this period, we will refund all the money paid. No money can be refunded if you have made a claim, or if there has been an incident likely to result in a claim, in the 'cooling off' period.

Cancelling after your 'cooling off' period

If you decide to cancel after the 14 day 'cooling off' period, we will charge you for the cover you have had up to the cancellation date. No money will be refunded if you have made a claim or if there has been an incident likely to result in a claim before the date you ask Enable to cancel.